



A nonprofit organization improving justice through leadership and service to courts

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July 31, 2006

David Slayton  
Director of Court Administration  
Lubbock County District Courts and County Courts at Law  
Lubbock, Texas

Dear Mr. Slayton:

We congratulate you on the publication of your report "Accountability through Measurement," which documents the work of your courts in implementing the *CourTools* performance measures. The report is truly impressive, for it reflects a serious commitment to professional court management and service to the public.

Your courts are among the very first in the nation to have successfully implemented almost all of the balanced scorecard of performance measures, and to have developed a set of management strategies based on those results. The results themselves are notable, but even more remarkable is your courts' commitment to continuous improvement. Performance measurement is also critical to preserving the independence of the judiciary, which is so vital to our system of government. By leading the way, you have set an excellent example for other courts to follow.

We commend you and all the judges, managers, supervisors, clerks, and other court staff who participated in this effort, and who serve the public with dedication every day. On behalf of the *CourTools* team at the National Center for State Courts, we applaud the District Courts and County Courts of Law of Lubbock County, and wish you continued success.

Sincerely,

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